



THE D:TOX ROUTINE MEMBERSHIP TERMS & CONDITIONS

Master Membership Terms & Conditions | version 2.0 October 2026

THE D:TOX ROUTINE — MEMBERSHIP TERMS & CONDITIONS

The D:TOX Routine is our ongoing body-maintenance membership, designed for clients who want to make regular D:TOX treatments part of their routine. These Terms & Conditions explain what is included, how membership benefits work and the rules that apply to membership.

1. Membership Commitment

The D:TOX Routine begins with an initial six-month membership commitment.

Membership fees are collected monthly using the payment method provided when joining. The six-month commitment does not mean the full six months must be paid in advance unless expressly stated at the point of sale.

After completion of the initial six-month period, membership continues on a rolling monthly basis unless cancelled in accordance with Section 12 below.

Any statutory cancellation, cooling-off or other consumer rights that apply remain unaffected.

2. Your Monthly Included Treatment

Each monthly membership cycle includes one eligible treatment.

Members may choose either a 60-minute SIGNATURE D:TOX or the standard D:TOX Sculpting Facial.

The included treatment is for the named member only and is subject to appointment availability, consultation requirements, contraindications and therapist assessment.

The included treatment cannot be exchanged for cash, retail credit, a gift card or another person's treatment.

3. Upgrading from a 60-Minute to a 90-Minute SIGNATURE D:TOX or SCULPT+

A member may use their monthly treatment entitlement towards a 90-minute SIGNATURE D:TOX or SCULPT+ (subject to consultation).

In this situation, the member pays the current price difference between the standard 60-minute and alternative treatment.

The 30% additional-treatment discount does not apply to this upgrade difference.

The applicable upgrade amount should be confirmed at the time of booking and will change automatically if the standard treatment prices change.

Other upgrades may be made available by D:TOX from time to time. Any applicable upgrade fee will be confirmed before booking.

4. Additional Eligible Treatments — 30% Member Saving

Once the member's included monthly treatment has been used, the member receives 30% off eligible additional treatments booked and taken while their membership remains active.

The saving applies only to treatments specifically designated by D:TOX as eligible for the membership saving.

Membership savings are personal to the member and cannot be used to purchase treatments for another person.

Unless D:TOX expressly states otherwise, membership savings cannot be combined with another offer, promotional price, package price or discount.

5. Eligible Add-Ons — 30% Member Saving

Members receive 30% off services specifically designated by D:TOX as eligible treatment add-ons.

An add-on means a service that D:TOX has formally listed as an add-on to an eligible treatment. A short treatment, technology service or service booked alongside another appointment does not automatically become an add-on.

The current list of eligible add-ons must be maintained by D:TOX within its internal membership matrix and/or booking system so that the same rules are applied by every therapist and location.

3D PowerSculpt is specifically excluded from the 30% add-on benefit unless D:TOX expressly introduces a separate member price for it.

Where there is any uncertainty, the price and eligibility must be confirmed before the client's appointment.

BODY ADD-ONS

Member benefit

Infrared Sauna	30% off
Vibration + Red Light Therapy	30% off
Liquid Lipo targeted-area enhancement*	30% off
Castor Oil Pack	30% off
Waist Sculpt	30% off

FACE ADD-ONS

Member benefit

Dermaplane	30% off
Scalp lift & Olaplex Hair Mask	30% off
Buccal Tension Release	30% off
Microneedling	30% off
LED Light Therapy	30% off

Summary of Definitions

ADD-ON = an approved enhancement added to today's core treatment.

ADDITIONAL TREATMENT = another full treatment.

EXCLUDED = PowerSculpt, courses/programmes, packages/EDITS and other specifically excluded services.

The above may be subject to change and may be updated periodically.

6. Retail - 20% Member Saving

Members receive 20% off eligible **D:TOX** retail products while their membership is active.

The saving does not apply to gift cards, memberships, services, treatment packages, already-discounted products, promotional bundles or excluded third-party products unless D:TOX expressly states otherwise.

Membership retail savings cannot normally be combined with another promotional code or discount.

7. Services and Purchases Not Included in Standard Membership Discounts

The following are **not** included within the standard 30% additional treatment/add-on benefit unless D:TOX expressly confirms otherwise:

3D PowerSculpt;

treatment courses or programmes;

THE EDITS and other curated packages;

gift cards;

other memberships;

already-discounted or promotional services;

third-party or visiting-practitioner services; and

any service or technology specifically identified by D:TOX as excluded.

D:TOX may create a separate member price or member benefit for an excluded service without making that service part of the standard 30% discount.

8. Monthly Treatment Credits and Unused Treatments

One treatment entitlement is issued for each monthly membership billing cycle.

The monthly treatment is intended to support a consistent D:TOX Routine and should be used within the relevant membership cycle.

Unused monthly treatment entitlements do not roll over, accumulate or carry forward into future months unless D:TOX expressly agrees otherwise in writing.

Unused treatments have no cash value and cannot be exchanged for retail products, gift cards, another service or cash.

Expiry of an unused monthly entitlement does not reduce or cancel the member's obligation to pay membership fees during the initial six-month commitment.

9. Personal and Non-Transferable Membership

The D:TOX Routine is personal to the named member.

Monthly treatment entitlements, membership discounts and other member benefits cannot be transferred, shared, sold, gifted or used by another person.

10. Booking Appointments

Membership does not guarantee availability with a particular therapist, at a particular location or on a particular date or time.

Members are encouraged to book in advance, particularly for evenings, weekends and other high-demand appointment times.

All treatments remain subject to the usual D:TOX consultation, suitability and contraindication requirements.

If a treatment is not considered suitable, the D:TOX team will discuss appropriate alternatives where available.

11. Appointment Cancellations and No-Shows

Membership appointments remain subject to the standard D:TOX booking, cancellation and no-show policy in force at the time of the appointment.

Where a member cancels outside the permitted cancellation window or fails to attend, the relevant monthly treatment entitlement may be treated as used in accordance with that policy.

Membership does not override any standard late-cancellation or no-show charge that has been clearly communicated and properly applies.

12. Cancelling Membership

The initial membership commitment is six months.

Subject to any statutory rights that apply, membership cannot ordinarily be ended for convenience before the end of the initial six-month commitment.

After the initial six-month period, membership continues monthly until cancelled.

Following completion of the initial commitment, the member may cancel by providing one month's notice using the cancellation method communicated by D:TOX.

A member may give notice during the initial commitment so that the membership ends at the earliest date permitted under these terms.

D:TOX will not use the six-month commitment to limit or remove any statutory cancellation, cooling-off or other consumer rights.

13. Cooling-Off and Consumer Cancellation Rights

Where membership is purchased online, by telephone or otherwise at a distance, the member may have a statutory right to cancel within 14 days.

If the member asks D:TOX to begin providing membership services during a statutory cancellation period, the treatment of services already supplied and any amount payable will be handled in accordance with applicable consumer law.

Nothing in these Terms & Conditions limits a member's statutory rights.

14. Freezing or Pausing Membership

Membership freezes are not automatically included as a standard benefit.

If exceptional circumstances arise, including significant medical circumstances, the member should contact D:TOX as soon as reasonably possible.

D:TOX may consider a temporary freeze on an individual basis. Any agreed freeze, revised billing date or extension will be confirmed in writing.

Nothing in this section affects rights or remedies the member may have under applicable law.

15. Failed Payments

If a scheduled membership payment fails, D:TOX may contact the member and attempt to resolve the outstanding payment.

Membership benefits and use of monthly treatment entitlements may be suspended while an amount remains overdue.

Where appropriate, D:TOX may end membership for persistent non-payment, subject to applicable law and any notice requirements.

16. Membership Pricing and Benefit Changes

D:TOX may occasionally need to change membership pricing, eligible services, benefits or operational rules.

Existing members will be given reasonable advance notice of material changes that affect their membership.

Any changes will be implemented in accordance with applicable consumer law and will not remove statutory rights.

Changes to the standard price of treatments may also change the amount payable for an upgrade, including the difference between the 60-minute and 90-minute SIGNATURE D:TOX.

17. Promotions and Multiple Discounts

Membership benefits cannot be combined with other discounts, promotional codes, package prices or special offers unless D:TOX expressly states that they can be combined.

If more than one price or promotion could potentially apply, D:TOX will confirm the applicable price before purchase or treatment.

18. Ending or Suspending Membership by D:TOX

D:TOX may suspend or end a membership where there is persistent non-payment, fraudulent use, transfer or serious misuse of membership benefits, or serious misconduct towards D:TOX staff or clients.

Any decision will be made reasonably and in accordance with applicable consumer law.

Where D:TOX ends a membership for reasons unrelated to member breach, any treatment of prepaid sums or unused entitlements will be handled fairly and in accordance with applicable law.

19. Consumer Rights

Nothing in these Terms & Conditions excludes, restricts or limits any rights or remedies that cannot lawfully be excluded under UK consumer law.

If any provision of these terms conflicts with a mandatory consumer right, that statutory right will take priority.

20. Acceptance of Membership Terms

By joining The D:TOX Routine, the member confirms that they have been given access to these Terms & Conditions and agrees to the membership rules, subject always to their statutory rights.

D:TOX should retain a record of the version of the terms accepted by the member and the date of acceptance.

Document Control

Document	The D:TOX Routine — Master Membership Terms & Conditions
Version	6-Month Membership October 2026
Status	Commercial master
Applies to	The D:TOX Routine memberships sold under these terms

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